

# NextLevel Business Growth Systems

Creating Real World Results Through Implementation and Accountability

**HextLevel Business Development Consulting** 

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# NextLevel Business Growth Systems

Creating Real World Results Through Implementation and Accountability

- David Pham, Licensed Business Development Consultant
- Chief Consultant, Author, Entrepreneur
- Author of Numerous Business Books
- Author of Numerous Business Articles
- Over +20 years Successfully Advising Businesses
- Specializing in

Recession Proofing
Profitability solutions
Business efficiency
Marketplace dominance strategies



David Pham
Chief Consultant,
Author

#### NextLevel Business Solutions

For extreme bottom line results!

 Using Proven Strategies and Systems with Proven Successful Results

In 26 Country World Wide
By 700+ Consultants
20 + years of practical experience

- Focusing on Local Businesses
- \$500,000 to \$100 Million,
  - Desire for Profit Growth
  - Action-Oriented
  - Accountable

ARE YOU QUALIFIED?

#### From the smallest local businesses...

Accountants

**Antique Dealers** 

**Associations** 

**Bicycle Stores** 

**Bridal Wear** 

**Business Brokers** 

Car Sales

**Car Servicing** 

**Carpet Stores** 

**Carpet Cleaners** 

**Clothing Retailers** 

**Construction Companies** 

Computers

**Dentists** 

**Doctors** 

**Equipment Rental** 

**Florists** 

**Gyms/Health Clubs** 

Hairdressers/Beauty

**Health Foods** 

Hotels

**Insurance Agencies** 

IT

**Jewelers** 

Landscapers

**Legal Firms** 

Magazines

**Mail Order Companies** 

**Office Furniture** 

**Opticians** 

**Plant Nurseries** 

**Printers** 

**Real Estate Agents** 

Recruitment

Resorts

Restaurants

**Retail Stores** 

Software

**Supermarkets** 

**Tutoring** 

**Tour Companies** 

**Travel Agencies** 

**Security Services** 

**Veterinarians** 

Wholesalers

# To the largest and most successful international corporations...





**AT&T** 



































### Regardless of a business'...

- Industry
- Age
- Size
- Experience
- Reputation
- Type of business...

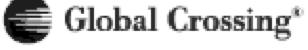


There is no guarantee of success

Even the biggest corporations fail or get swallowed up















MARTHA STEWART











### Why businesses fail....

- Bad idea to begin with
- Unrealistic expectations
- Not enough operating capital
- Poor location
- Bad timing
- Lack of entrepreneurial skills and foresight
- The wrong person operating the business

Important, but not the main reasons...



# Most common causes of business failure...

- Lack effective customer <u>Acquisition</u> and <u>Retention</u> <u>Systems</u>
  - Don't attract enough <u>qualified</u> prospects
  - Fail to convert prospects into <u>profitable</u> and <u>repeat</u> customers
  - Let <u>current</u> customers <u>slip</u> away to do business with <u>competitors</u>
- Lack effective & efficient business management practices

## Most Important Business Asset...

**Customers and Clients** 

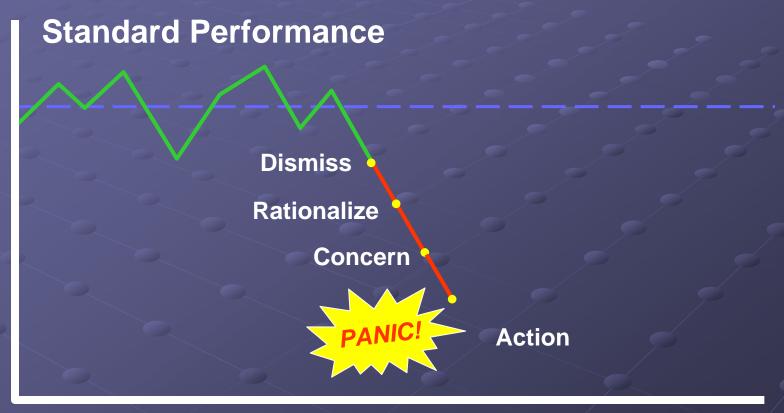
Most Important Business Skill...

 Knowing how to cost-effectively attract and keep an adequate number of loyal and profitable customers.

# Two Important Considerations...

- 1. "My prospects contact my business for the products & services we offer because...."
- 2. "My customers make repeat purchases with my business because...."

## How most businesses operate...



**Reactive Approach** 

## How most businesses operate...



Reactive Approach

## How most businesses operate...

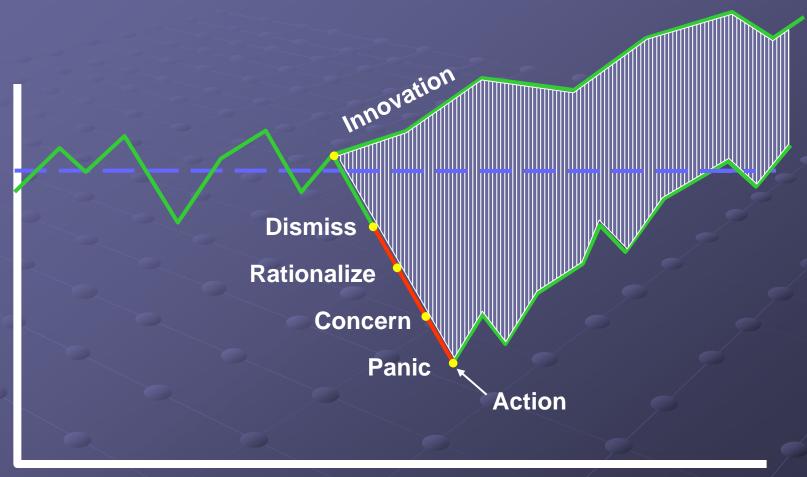


Reactive Approach

#### **Improved Performance**



**Proactive Approach** 



Reactive vs. Proactive

## How businesses cope with economic downturns...

- Lay off employees
- Cut wages / benefits
- Reduce or stop advertising
- Provide less service









### Effects Of Price-Cutting On Profits

#### **Break-Even Example**

Sales:...... \$ 1,000,000 Fixed Expenses:...... \$ 200,000

(-) COGS:............. 650,000 Variable Expenses:......... 150,000

Gross Margin:..... 350,000 Total Expenses:............... 350,000

**Net Profit:** \$ 0 (Break Even)

#### **Lower Prices By 10%**

Sales:...... \$ 900,000 Fixed Expenses:....... \$ 200,000

(-) COGS:...... 650,000 Variable Expenses:...... 150,000

Gross Margin:..... 250,000 Total Expenses:............. 350,000

Net Profit (Loss): (-) \$ 100,000

### Compensating For A Price Decrease

#### **Lower Prices By 10%**

#### Additional Sales Needed To Compensate

**Net Profit:** \$ 0 (Break Even)

## Effects Of Increasing Price On Profits

#### **Increase Prices By 10%**

Sales:...... \$ 1,100,000 Fixed Expenses:..... \$ 200,000

(-) COGS:..... 650,000 Variable Expenses:...... 150,000

Gross Margin:..... 450,000 Total Expenses:............. 350,000

Net Profit: + \$100,000

### Effects Of Increasing Price On Profits

#### **Increase Prices By 10%**

Sales:...... \$ 1,100,000 Fixed Expenses:...... \$ 200,000

(-) COGS:..... 650,000 Variable Expenses:..... 150,000

Gross Margin:..... 450,000 Total Expenses:...... 350,000

Net Profit: + \$100,000

#### Sales Needed To Compensate (1/3 Less)

Sales:...... \$ 733,333 Fixed Expenses:....... \$ 200,000

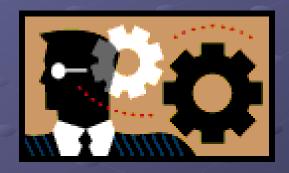
Gross Margin:..... 300,000 Total Expenses:................... 300,000

**Net Profit:** \$ 0 (Break Even)

#### "Insanity"

Doing the SAME thing and Expecting a DIFFERENT result

If you keep on doing what you have always done, You will keep on getting what you have always got



### "The New Reality"

It is no longer possible for a business to maintain a competitive advantage for an extended period of time because of the products or services they offer, or the prices they charge

# Two Laws To Work By

- 1. Law of Averages
  - Work Larder
  - Fecus on Quantity

- 2. Law of Efficiency
  - Work Strategically
  - Focus on Quality

"To achieve something you have never done before, you are going to have to become someone you have never been before.

To make minor changes in your behavior and results, change your attitude.

To make quantum leaps in your behavior and results, change your thinking."

**David Pham** 

#### 5 Ways we ensures business' success...

- 1. Strategic positioning Identify and capitalize on the uniqueness
  - Render their competition ineffective
  - Capture, control and dominate their market
- 2. Improve business Efficiency and Productivity
  - Analyze capacity
  - Prioritize critical tasks
  - Systemize business operations for measurable and predictable results (Autopilot)

#### 3. Boost bottom line profits

- Uncover untapped profit centers and create ongoing and dependable streams of income
  - Expand market share
  - Maximize wallet share
  - Increase customer loyalty



4. Create a business rather than a J.O.B.



- Money freedom
- Time freedom

#### 5. Develop a realistic Exit Strategy

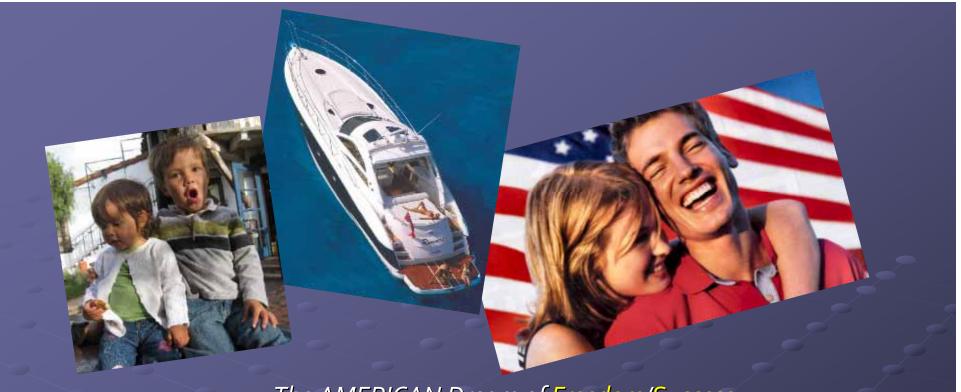
"Investor – ready"

 Cash out when the owner wants for the amount of \$\$\$ they want to get





Make it possible to do the things you <u>want</u> to do, rather than the things you have to do



The AMERICAN Dream of Freedom/Success

"Freedom/Success is doing what you want to do, when you want do it, where you want, and with whom you want, as much as you want. "



**Anthony Robbins** 

"You can have all the MONEY in the world, but if you don't have the TIME to spend it, the MONEY is of little actual value.

And likewise, you can have all the TIME in the world...
but if you're broke, no MONEY? Well, the TIME is also of little value.

A properly organized and functioning "BUSINESS" will give you the best of both TIME and MONEY"

#### SUCCESSFUL BUSINESS



# 5 Main Key Categories

There are 5 main things... or "key" categories that nearly every successful growing businesses falls under.

- 1. Get more new customers.
- 2. Increase the average transactional value of each sale.
- 3. Get your customers to buy from you more often.
- 4. Increase your customer's average buying lifetime.
- 5. Get your customers to give referrals for new customers.

You are NOT in the casino, investment, furniture, restaurant, mortgage, insurance, etc...

You are in the business of running a business that happens to sell those products and services to people for <a href="PROFITS">PROFITS</a>



#### PLEASE TAKE THESE THREE CONCEPTS WITH YOU

You are in the business of running a business that happens to sell those products and services to people for PROFITS

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# Strategic Plan Group Seminars

#### 1. Meeting Qualifying

Interest and Motivation

#### 2. Orientation Presentation

- Develop Rapport
- Background Information

**Work Together** 

3. **Group Seminar 1** Growth Strategies

4. Group Seminar 2
PR/Marketing
Systems

5. Group Seminar 3
Monitor, Measure
and Adjust

6. Group Seminar 4
Systems
Implementation

**Optional** 

Profit
Optimizing Systems

## **Profit Optimization Systems**

#### 1. Qualifying Process

- BusinessGrowth Potential
- Interest and Motivation

#### 2. Orientation Meeting

- Develop Rapport
- Background Information
- Uncover Areas of Greatest Impact

**Not Interested** 

**Work Together** 

# 3. Fact-Finding Meeting / Strategy Development

- In-Depth Business Analysis
- Create Specific Strategies

# 4. Strategies and Systems Implementation

- Install Implementation Systems
- Assign Accountability

## 5. Monitor, Measure and Adjust

- Review Systems and Procedures
- Make Changes /
   Corrections
   Where
   Necessary

### Wish You A Good Business Day

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# How to Double or Triple Your Profits in 12 to 18 Months

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Please help me to fill out the presentation evaluation form in your package

# NextLevelGroup www.nextlevelgroup.info

# David Pham Advisor on Business Development

"...I recommend you sit down and talk with David, he really knows his stuff..." Bill Quinn, CEO 121 Group "...In just a few minutes talking with David he asked me some really pertinent questions that got to the heart of the problems I'm having with my business..."

**Phil Cogan,** Pilot/Owner FramSystems/Newsletter Editor



"What a fantastic story, what a fantastic guy. I learned a lot. The advice you have given me is phenomenal. That you very much..."

Brian Kascavalsian, Owner/Author

"David Pham's objectivity and ability to quickly assess the situation and give an easy to apply business solution has incredible...I can see that my productivity will increase immediately."

Susan Ginn, President WealthZone

"...there's so many lawyers. David did an audit of my business and he really showed me what I could do and use in my business to make me stand out from all the other lawyers." Gail Barsky, Attorney/Owner

"The strategies, methodologies, and systems David teaches consistently produce huge profit increases for the businesses that learn and implement them"

Martin Howey, CEO TopLine

"...In the course of about 10-15 minutes David gave me some very specific techniques, walked me through some processes that, quite honestly, I was never aware of before that will have a profound impact on my business...David has some amazing skills, he's just awesome..."

Kevin Hodgins, Owner/Lecturer

"David is the greatest thing since sliced bread. His insights are amazing and his ideas solid and results oriented."

Rick Frazier, Owner